

# PRIVACY POLICY

## 1. About this Privacy Policy

This Privacy Policy applies to your access to or use of our website, applications and other services, including activities that refer to or refer to this Privacy Policy (to interfaces) activities referred to as "Services".

We may provide you with other privacy notices, terms or notices that supplement this Privacy Policy. SICC owns or manages the Services described herein and is the primary controller of your personal information provided to, collected by, or for the Services.

We will do so in your information and services that we may provide, but we will specify the type of person provided to request the type of person provided. There is an option to submit a request to provide information, information. or prevent SICC from providing services to you.

## 2. Information we collect

We collect information about you in three ways: directly from your input, from third-party sources, and through automated technologies.

### 2.1 Data you provide to us

The types of personal information we collect directly from you, depending on how you interact with us and the Services, may include:

2.1.1 Contact details, such as your name, email address, postal address and telephone numbers;

2.1.2 Comments, feedback and other information you provide to us, such as search query data and questions, or messages you send to customer support;

2.1.3 Interests and communication preferences, including preferred language.

## 2.2 Data from your organization

We may obtain personal information about you from the organization you are employed or affiliated with in order to activate and manage your access to and use of that organization's subscription to the Services, including:

Contact details, such as your name and organizational email address, postal address and telephone number;

## 2.3 Data from other sources

We may also obtain your contact details and other information about you from other third parties, including:

2.3.1 The social network used when you grant permission to the Service to access your data on one or more social networks;

2.3.2 Service providers who can help us identify locations to target certain products to your location;

2.3.3 Businesses with which we partner to provide co-branded services or participate in co-marketing activities;

2.3.4 Publicly available sources and data suppliers from which we obtain data to verify or supplement existing information.

## 2.4 Data generated when using the "Services", including cookies

The Service may automatically collect information about how you and your device interact with the Service, including:

2.4.1 Computer, device and connection information, such as IP address, browser type and version, operating system and other software installed on your device, mobile platform and device unique identifiers, and other technical identifiers, bug reports and performance data;

2.4.2 Usage data, such as the features you use, the settings you choose, your URL clickstream data, including date and time stamps of referring and exit pages, the search terms you use, and the information you visit or search for on the Service page;

2.4.3 For location-aware "services," the region where your device is located in order to provide you with content more relevant to your location.

We collect this data through our servers and the use of cookies and other technologies. A cookie is a small text file placed on your hard drive by a web server at your domain and can be read by that server. We may use cookies and other technologies to store your preferences and settings, help you log in, serve targeted advertising, and analyze site operations. You can control cookies through your browser settings and other tools. However, if you block certain cookies, you may not be able to register, log in, or access certain parts of the

Service or fully use the Service. For more details, please see the Service's Cookie Policy.

### 3. How we use your information

Depending on how you interact with us and the Services, we will use your personal information to:

- 3.1 Provide, activate and manage your access to and use of the Services;
- 3.2 Process and fulfill requests, orders, downloads, subscriptions or other transactions;
- 3.3 Provide technical, product and other support to help keep the Service up, safe and stable;
- 3.4 To enhance and improve the Service and our other products, activities and services, and to develop new products, services and benefits;
- 3.5 Provide you with customized content and other personalization settings to make the Services more relevant to your interests and location;
- 3.6 Respond to your requests, inquiries, comments and concerns;
- 3.7 Notify you of changes, updates and other announcements related to the Services and our other products and services;
- 3.8 To comply with our legal obligations, resolve disputes and enforce our agreements.

### 4. Basis for processing information

When we collect or otherwise process any personal information within the framework of applicable data protection laws, our purposes are:

- 4.1 To provide "Services", to complete transactions, to perform a contract with you, or to perform an action at your request prior to entering into a contract;
- 4.2 To comply with applicable laws or other legal obligations;
- 4.3 Perform tasks in the public interest;
- 4.4 To enable our clients to comply with their legal obligations;
- 4.5 Perform operations with your consent (if applicable);
- 4.6 To operate our business, protect the security of our systems, customers and users, detect or prevent fraud, or defend other legitimate interests described in Sections above (except where interests are overridden by your privacy rights).

Where we rely on your consent to process personal information, you have the right to withdraw consent at any time; where we exercise legitimate interests, you may have the right to object to our processing of personal information

## 5. Data retention

We will retain your personal information for as long as is necessary to provide the Services, complete the transaction you have requested, or for other necessary purposes, including complying with legal obligations, maintaining business and financial records, resolving disputes, maintaining security, Detect and prevent fraud and abuse, enforce protocol content, and more. If you access the Services through a subscription managed or sponsored by your organization, we will retain your organization contact details for continued communication with you after your organization terminates the subscription.

## 6. Where the information is processed

We may store and process your personal information in your region or in other countries where SICC's service providers maintain servers and facilities, We will take various measures, including contractually, to ensure the continued protection of information stored anywhere, in accordance with the standards of protection required by applicable law.

## 7. Data Security

We will implement various technical and organizational measures to ensure a level of security commensurate with the risks of the personal information we process. These measures are designed to ensure the integrity, confidentiality and availability of personal information.

## 8. Children's Privacy

We do not knowingly collect information from or target children under the age of 14 for the Services.

## 9. Contact Information

If you have any questions, comments, complaints or requests regarding this Privacy Policy or our handling of your information, please contact us through our Privacy Center, or email [info@super-instrument.com](mailto:info@super-instrument.com).